

LBFRS Email Policy

Lothian and Borders Fire and Rescue Service, in line with many other fire and rescue services in the UK, imposes restrictions on both the size and type of email attachments entering the email system.

In order to avoid mailboxes becoming overloaded, the LBFRS mail system will not accept messages which have over 15 megabytes of attachments in total. Similarly, we limit the number of attachments that any one mail message may have to 50. In practice these limits should never be reached.

In addition to size limiting, the LBFRS mail system also blocks a large number of dangerous file types. If you include an attachment with an email which is of any of the types listed below then the message will be rejected and returned – it will not reach the intended recipient. The blocked file types represent content that is either inappropriate or commonly used to transfer viral or other unwanted content.

The full list of blocked file types is as follows:

.bat	DOS batch scripts
.cmd	NT+ batch script
.exe	Windows program file
.dll	Windows library file
.ocx	ActiveX control library
.com	DOS program file
.ini	Program settings file
.vxd	Virtual device file
.PIF	Windows program information file
.scr	Windows screensaver executable
.url	Windows internet shortcut
.lnk	Windows shortcut
.hta	HTML application
.js, .jse	JavaScript file
.vba, .vbe	VBScript file
.wsf, .wsh	Windows Script files
.shs	Windows scrap object
.chm, .hlp, .cnt	Windows help file
.eml	archived email (may contain other file types)
.mp3, .ogg	Audio file
.mpg, .mpeg, .avi, .mov	Video file
.css, .asp, .php, .shtml	Web page files
.ade, .adp	MS Access project
.cpl	Windows control panel
.crt	Security certificate
.inf	Setup information file
.ins, .isp	Internet settings
.class	Java file
.job	Windows job scheduler
.htt	HTML template
.wll, .wiz	Word addin files
.xla, .xll, .xlt	Excel addin files
.mdt, .mdz	Access addin files
.ppa	PowerPoint addin files
.wpt, .wpm	WordPerfect addin files
.mht	Internet Explorer archived web page
.rom	Various uses
.fot	TT font
.qtx	Quicktime extension
.sys	DOS/Windows driver
.zip	Zipped (compressed) file/folder

Please note that this list is constantly reviewed and updated in response to newly discovered threats, spyware and viruses.

If you need help getting an email to a recipient within LBFRS please contact the IT Helpdesk at help@lbfire.org.uk